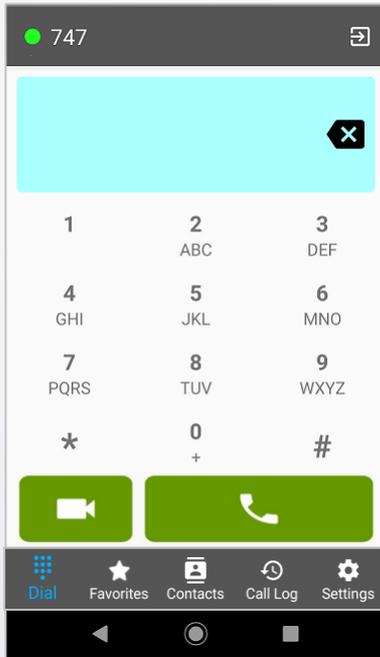


Panasonic Mobile Softphone iOS User guide SEP. 2020

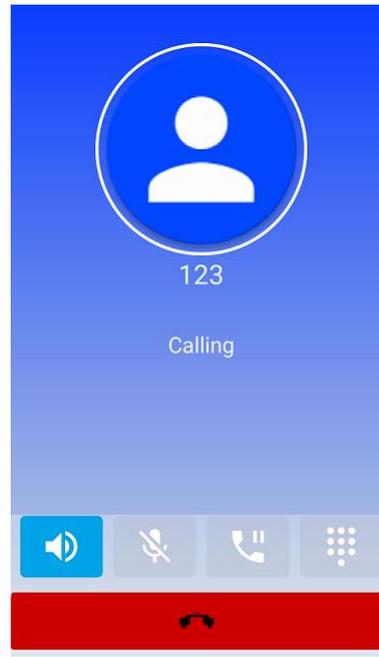


Item	Contents
1	Overview
2	Voice and Video Calls
3	Transfer and Conference
4	Favorites
5	Contacts
6	Call History

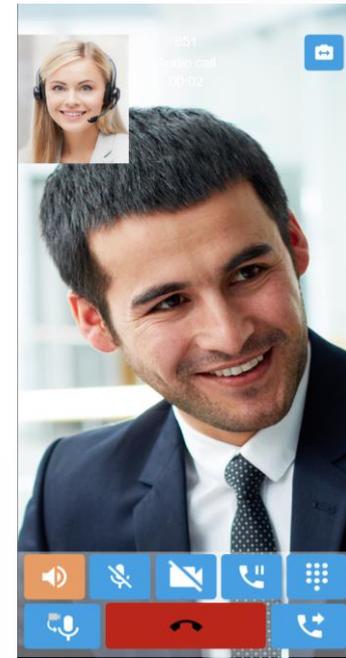
Mobile Softphone provides a simple, intuitive User interface with many features readily available:



Dial pad

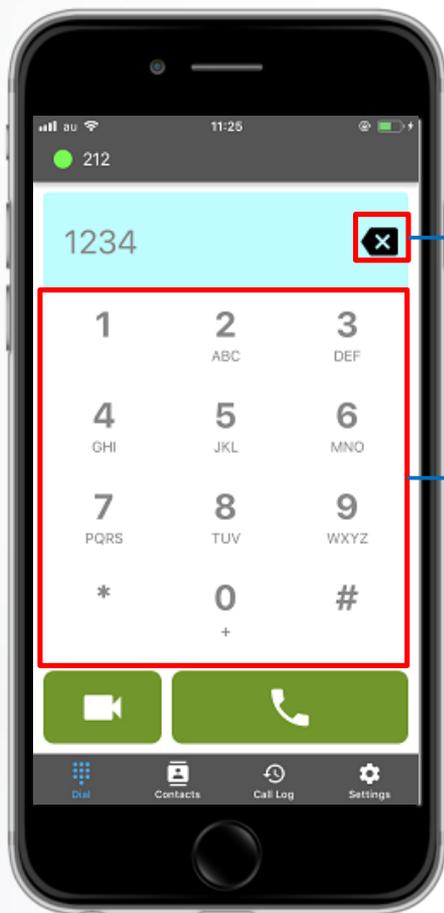


Voice call



Video call

2. Calling - Dial Display



Backspace

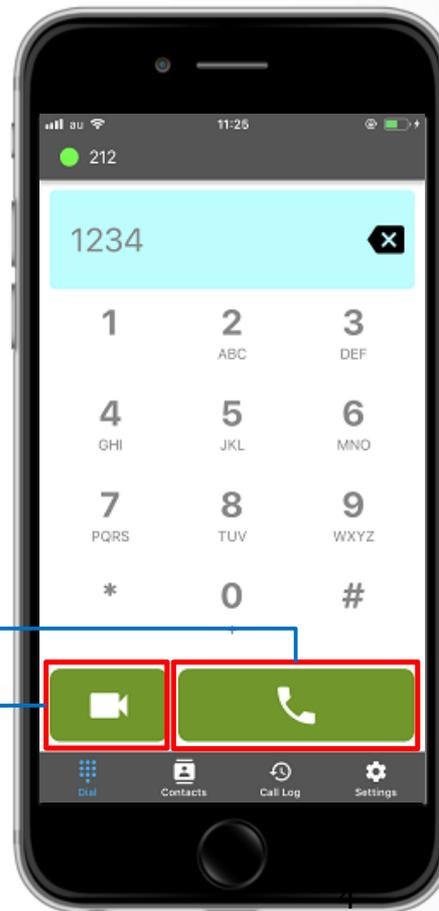
Dial Keypad

Enter Number
to dial
then Call

Voice Call

Video Call

- To Mobile Softphone
- To HDV430
- To NTV150/160



2. Outgoing Calls – Voice and Video

Voice call Display



Phone Book icon displayed

Video call Display



Zoom image



TAP
screen



Normal image

Hide camera



2. Incoming Calls – Audio / Video

Voice call Display



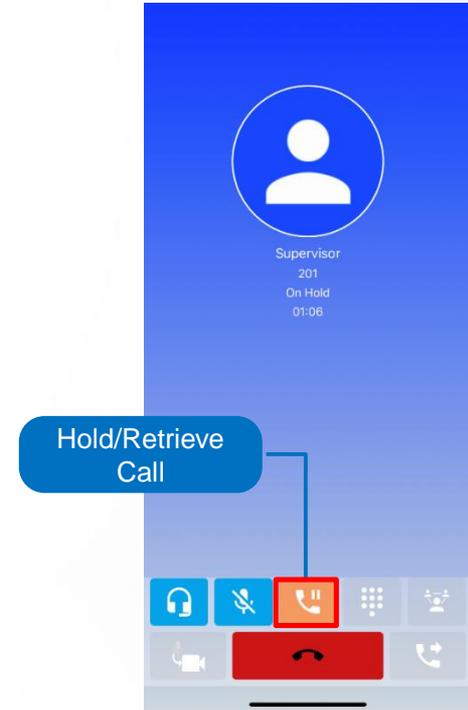
Audio

Video call Display



video

Held calls use PBX “Hold Recall Timer” before presenting the held call again by ringing



2. Incoming Call Notification

Mobile Softphone provides notification of incoming calls during existing calls and for missed calls.

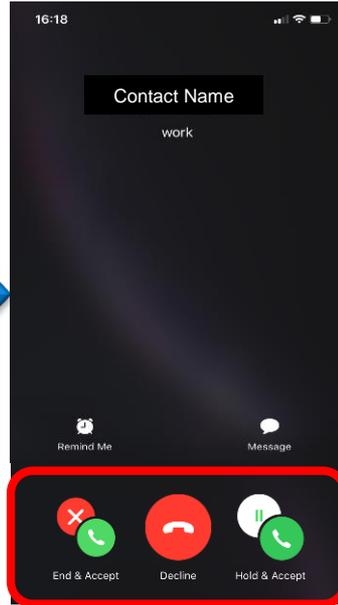
During a call



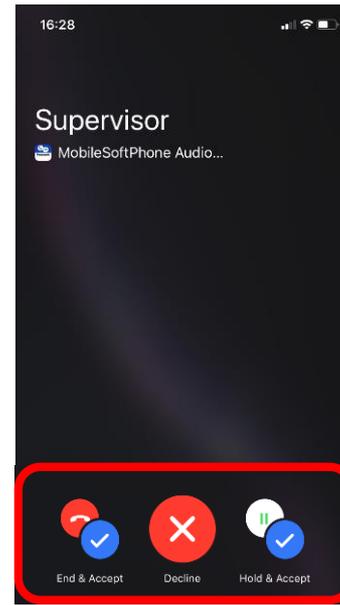
End Call



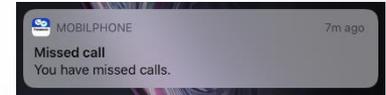
New mobile call during Softphone conversation



New Softphone call during mobile conversation



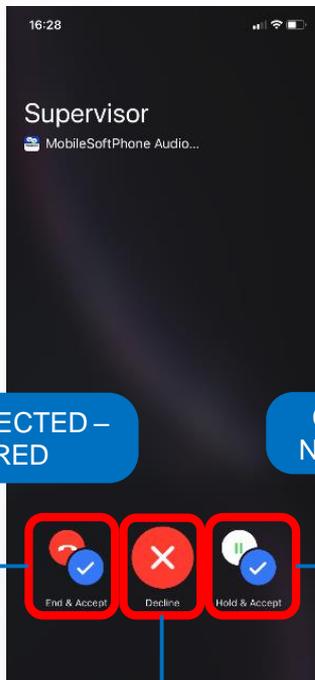
Missed Call Notification



2. Incoming Call Handling

Mobile Softphone operation screen Current call can be put on HOLD to answer a new incoming call

New Softphone call during mobile conversation

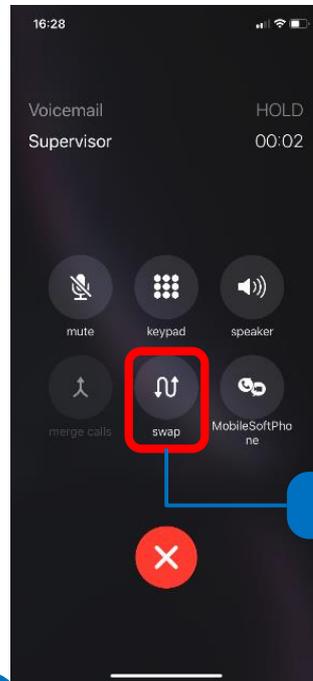


Current call DISCONNECTED –
New call ANSWERED

Current call HELD –
New call ANSWERED

Softphone Call rejected
(call redirected by PBX programming)

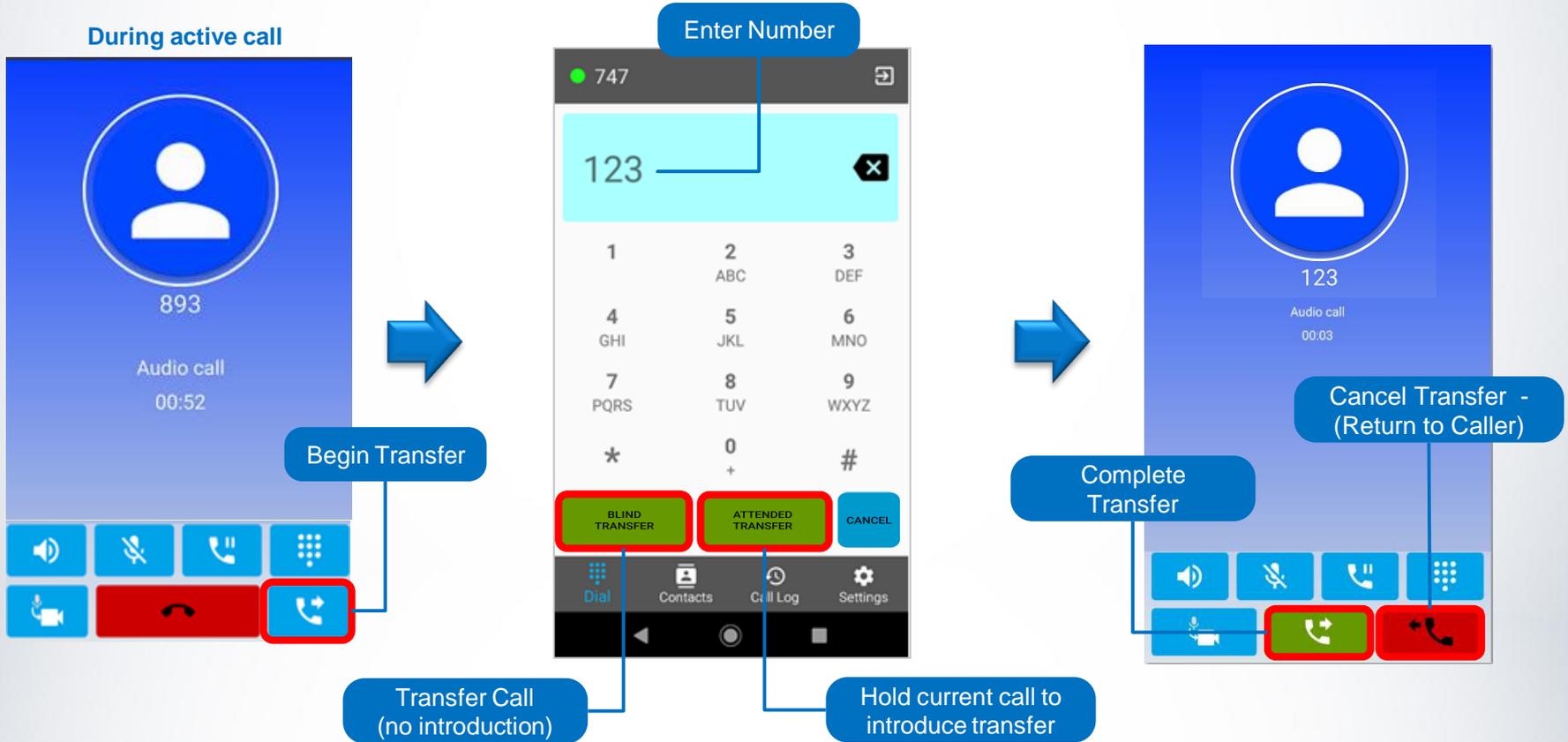
Display shows held call and current connected call



Switch between parties

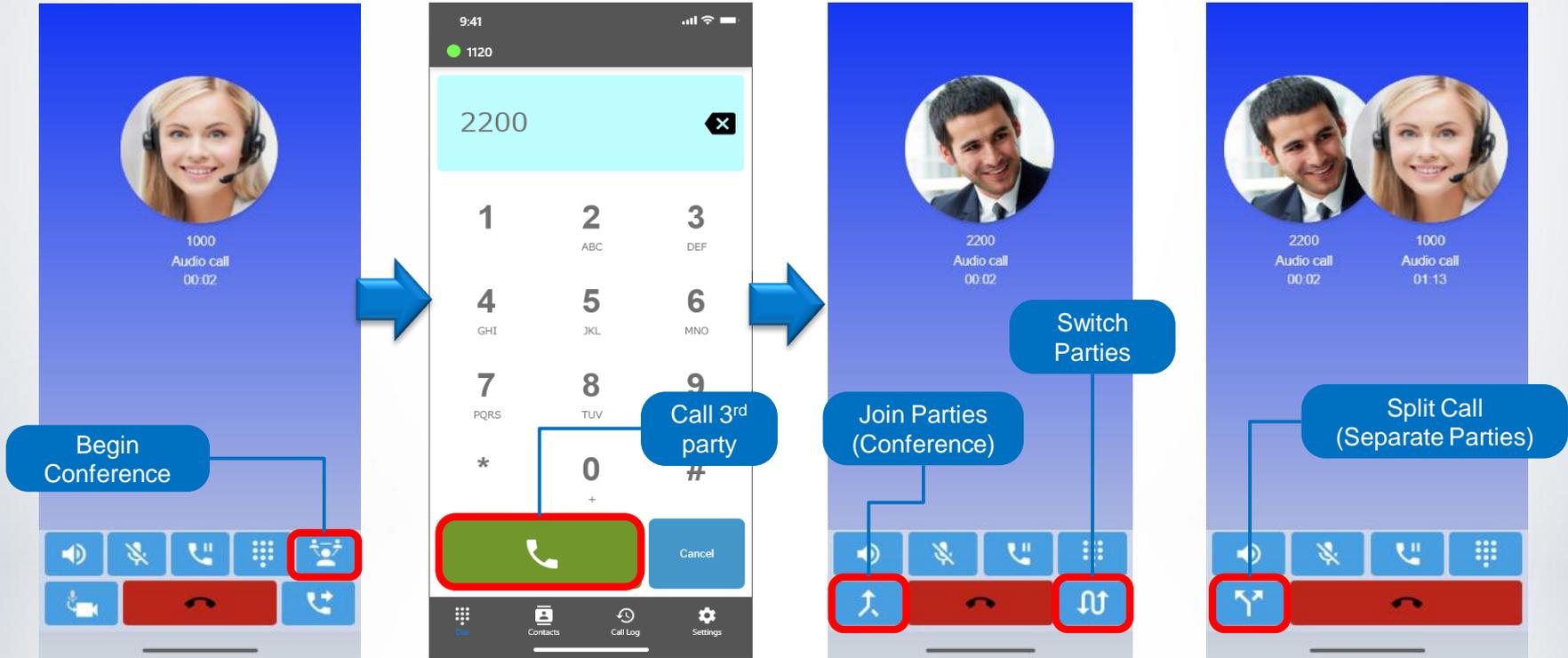
3. Call Transfer

Both Blind and Attended (introduced) transfer options are available:



3-Party Audio Conference and Call “splitting” are also available:

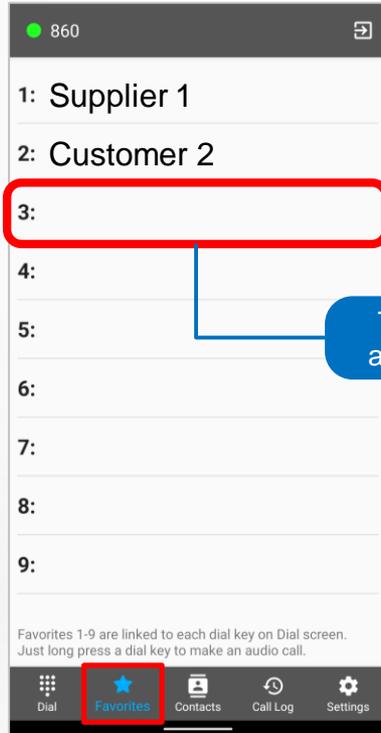
During active call



4. Favorites

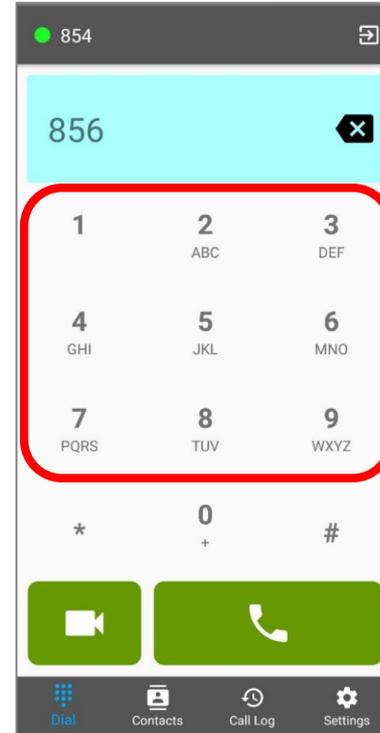
“Favorites” list provides a short, frequent contact dial list plus hot dial feature.

Users can register any number as Favorite #1-9



Tap to
add/edit

Favorite 1-9 are
also “hot-dial”
on Dial screen.



Press and hold
to make call

4. Favorites

“Favorites” list provides a short, frequent contact dial list plus hot dial feature.

Users can register numbers from “Contacts” and “Call Logs” lists

Tap number from Contact or Call Log

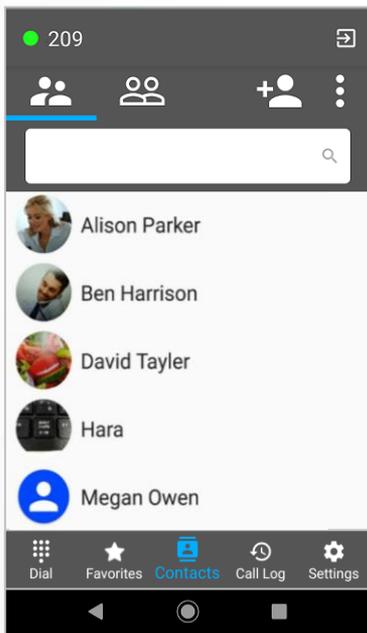
From pop-up Menu, click “Add to Favorites”

From pop-up List, click a spare Favorite

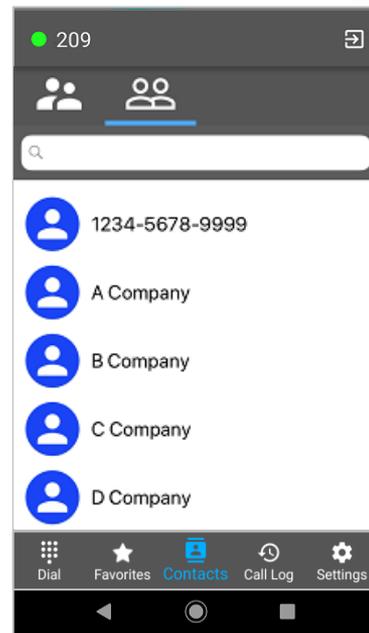
Edit as required then OK

5. Contacts

Contacts provides both native mobile contact list plus Mobile Softphone app phonebook – up to 500 entries available and can be imported/exported as required.

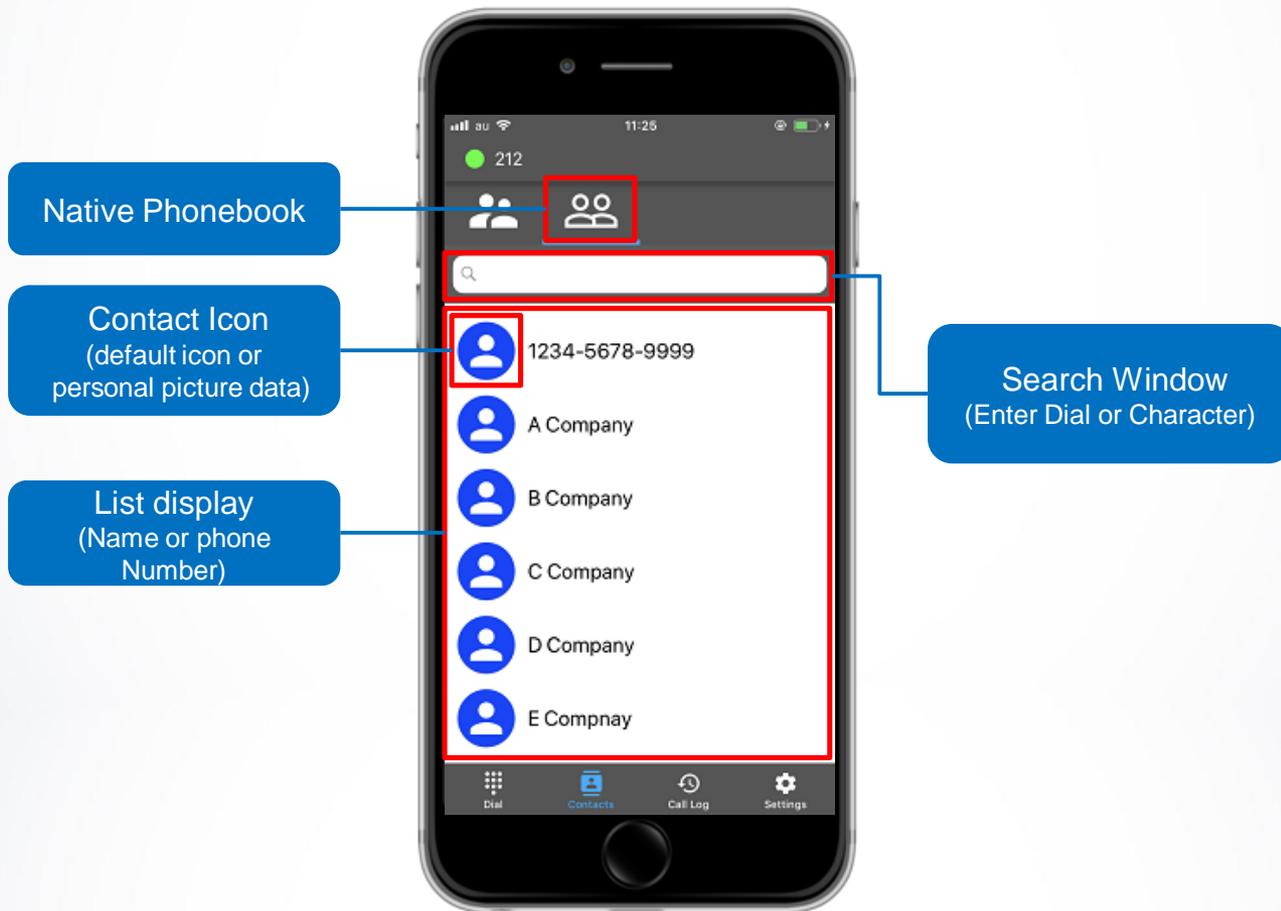


**Contact Icon
(default icon or
personal picture data)**

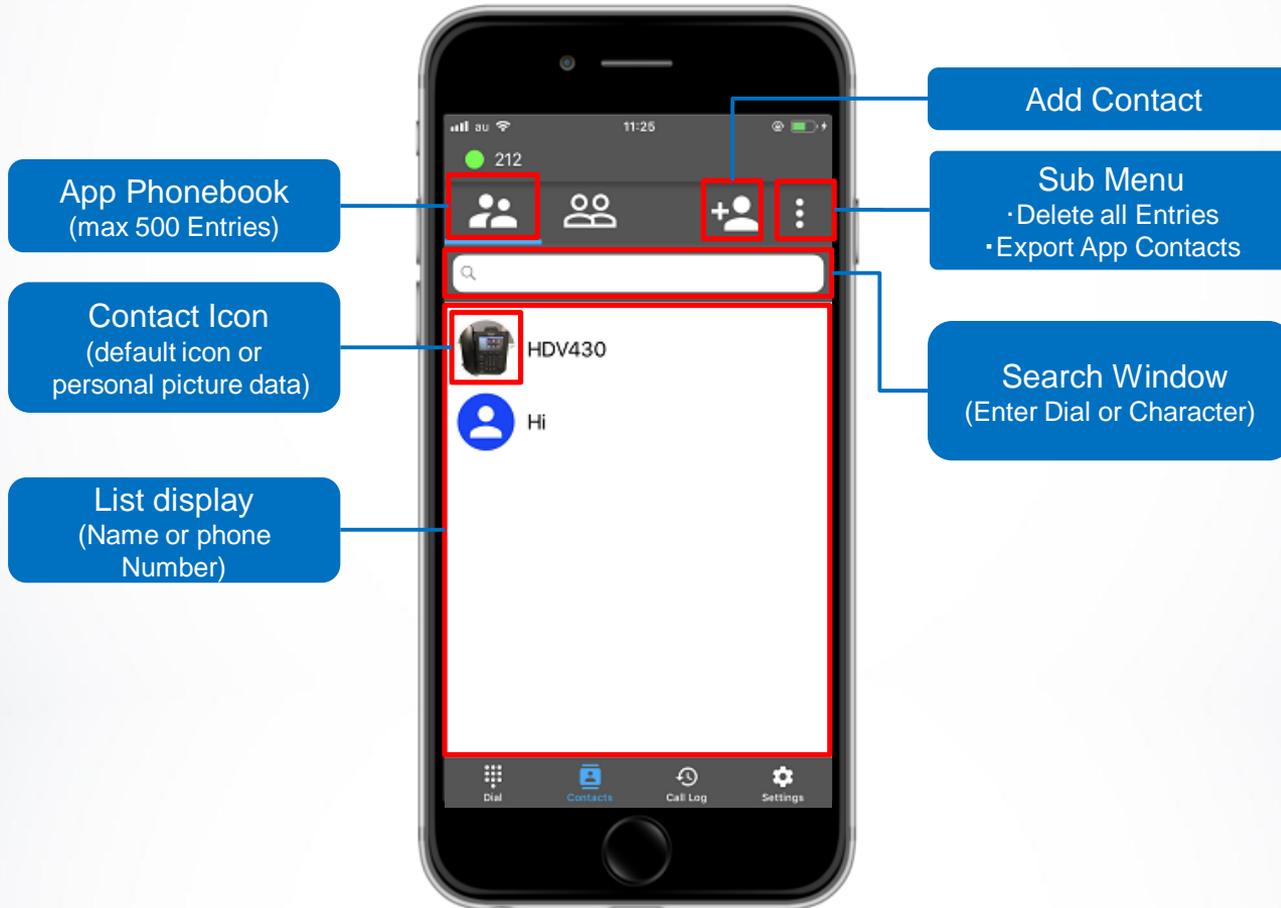


**Contacts loaded from
native mobile phone
contact list**

5. Contacts – Native Phonebook

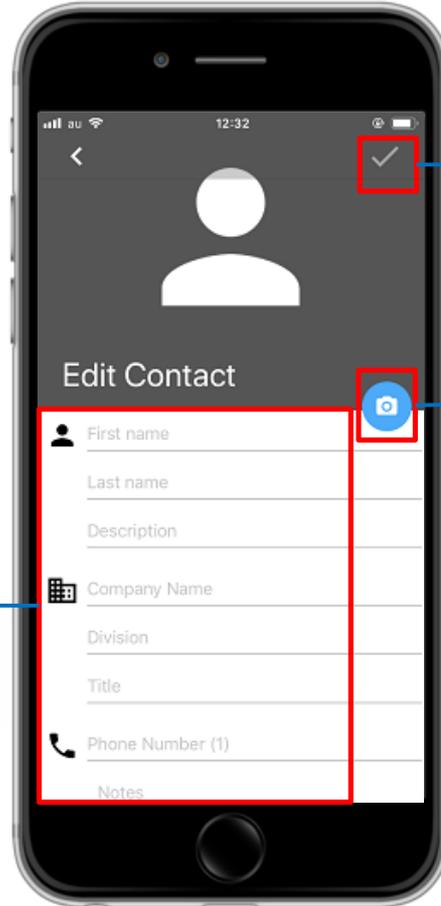


5. Contacts – App Phonebook



5. Contacts – App Phonebook Edit

- Contact Information**
- Person**
 - First name
 - Last name
 - Description
- Company**
 - Company Name
 - Division
 - Title
- Phone**
 - Phone Number(1)
 - Notes
 - Phone Number(2)
 - Notes
 - Phone Number(3)
 - Notes
- Mail**
 - E-mail address (1)
 - E-mail address (2)



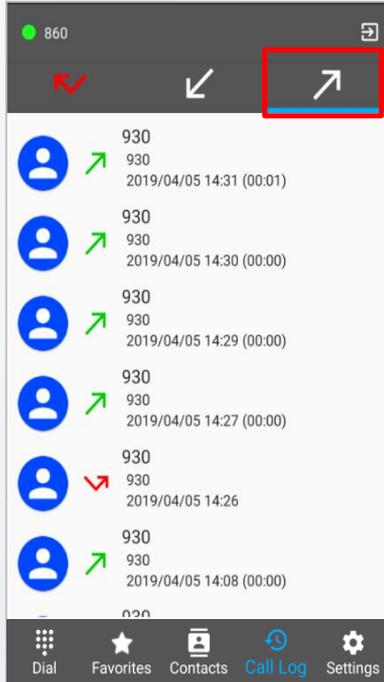
Save Data

Start Camera app for personal picture data (native camera)

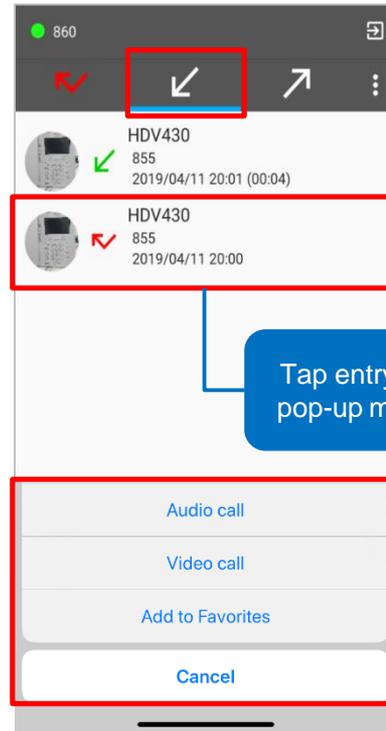
6. Call History

Call Log presents the call history for either Incoming, Outgoing or Missed calls – 50 entries in each.

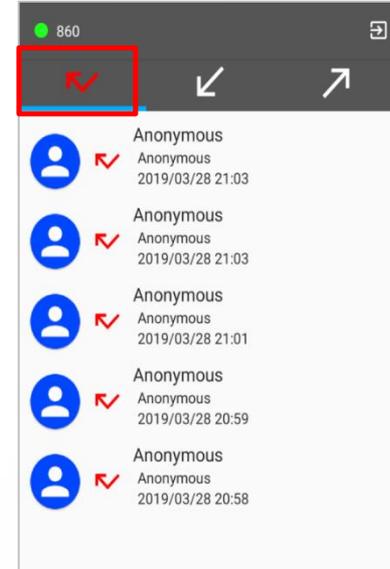
Outgoing Calls



Incoming Calls



Missed Calls



Status Icon

-  - Call answered
-  - Call unanswered



END