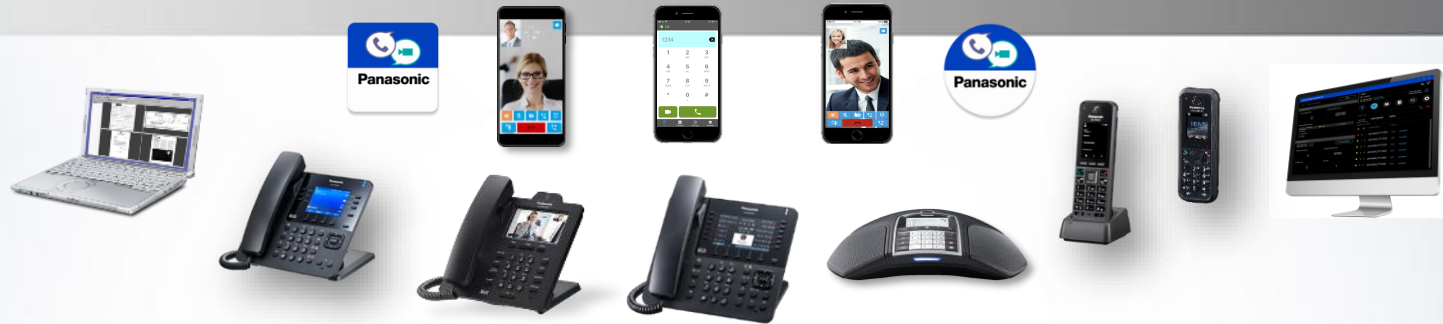


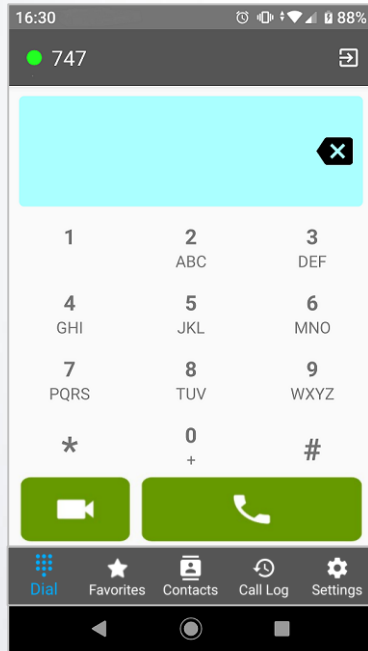
Panasonic Mobile Softphone Android User guide

SEP. 2020

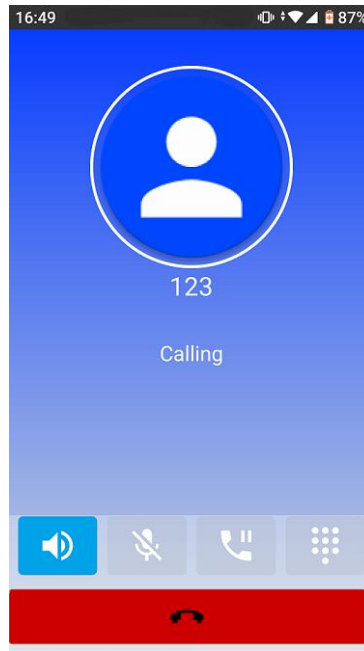


Item	Contents
1	Overview
2	Voice and Video Calls
3	Transfer and Conference
4	Favorites
5	Contacts
6	Call History

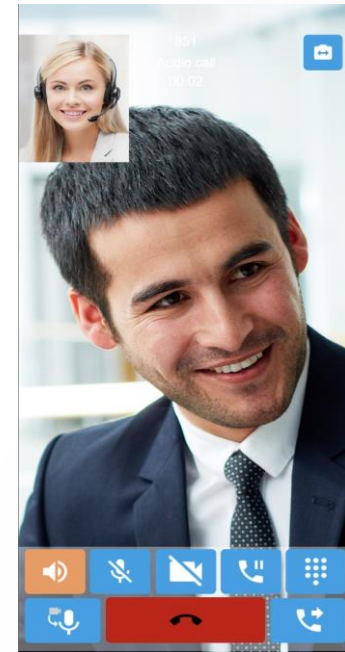
Mobile Softphone provides a simple, intuitive User interface with many features readily available:



Dial pad



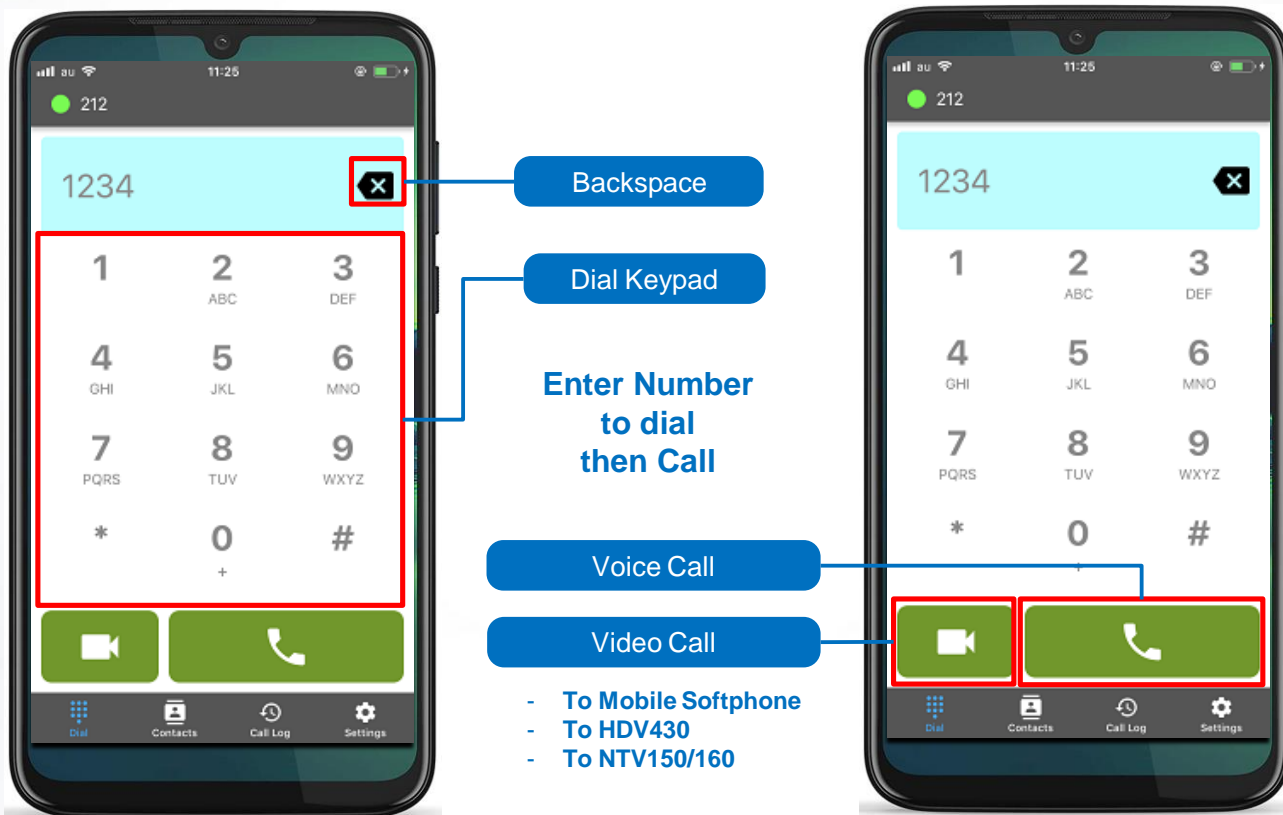
Voice call



Video call

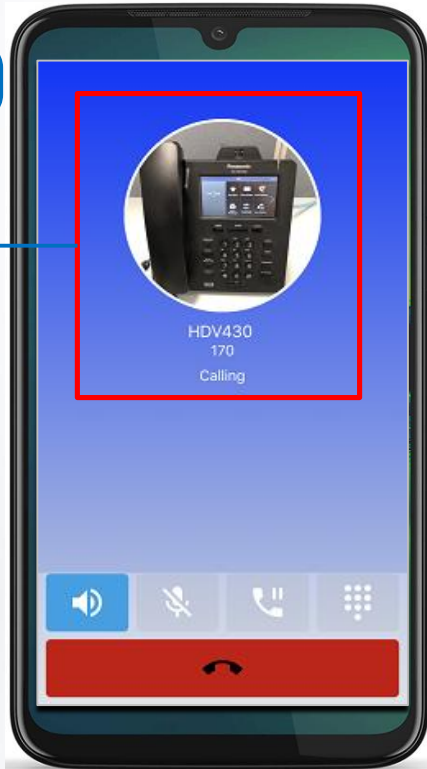
2. Calling - Dial Display

The main Dial keypad allows voice and video calls to be made quickly and easily:



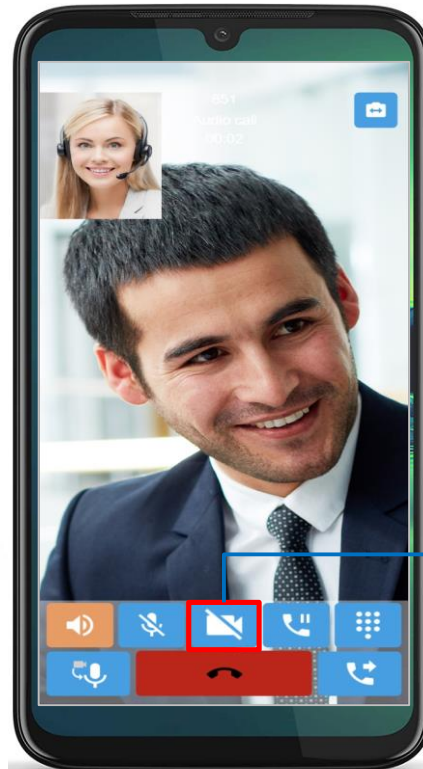
2. Outgoing Calls – Voice and Video

Voice call Display



Phone Book icon displayed

Video call Display



Zoom image

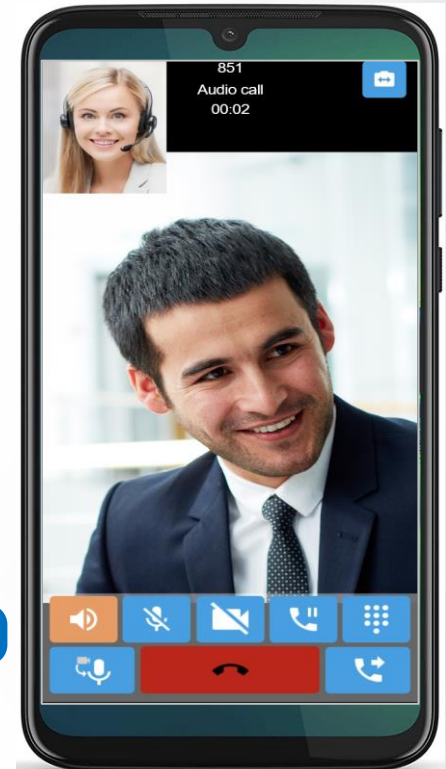


TAP screen



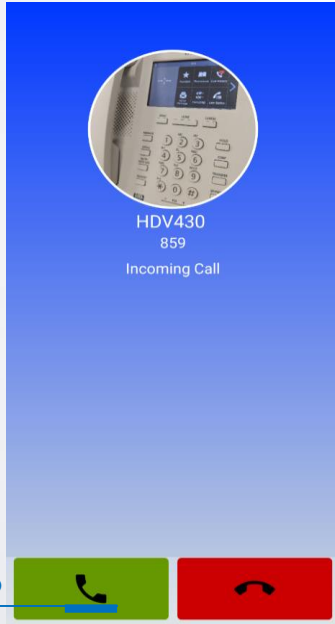
Normal image

Hide camera

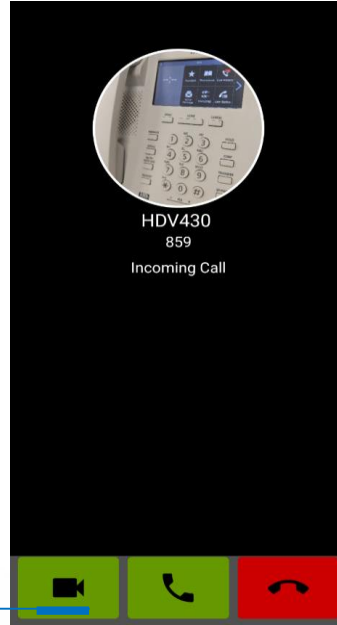


2. Incoming Calls – Audio / Video

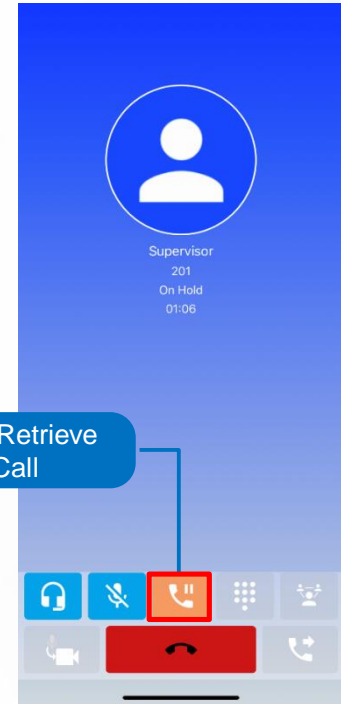
Voice call Display



Video call Display



Held calls use PBX “Hold Recall Timer” before presenting the held call again by ringing



Audio

Video

Hold/Retrieve Call

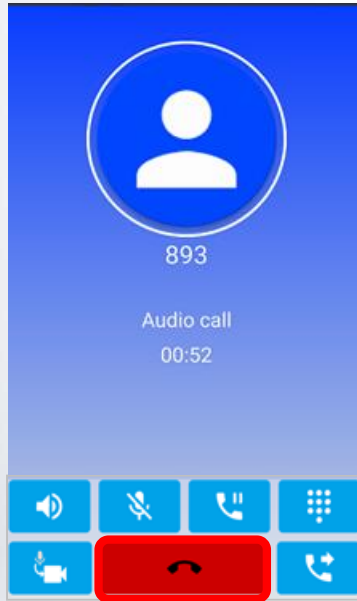
Notification appears when Mobile Softphone is not the focus app.



2. Incoming Call Notification

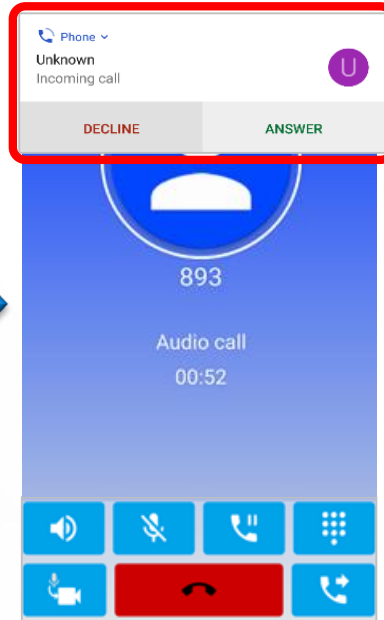
Mobile Softphone provides notification of incoming calls during existing calls and for missed calls.

During a call

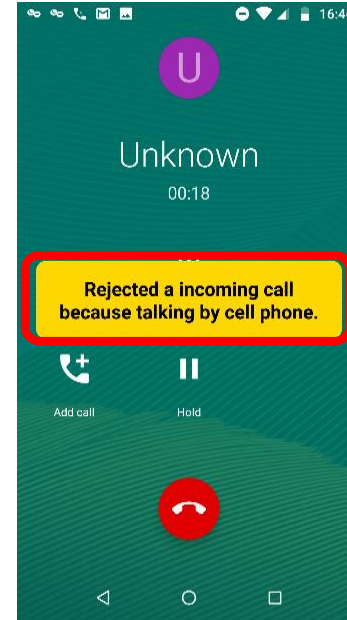


End Call

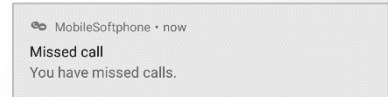
New mobile call during
Softphone conversation



New Softphone call during
mobile conversation



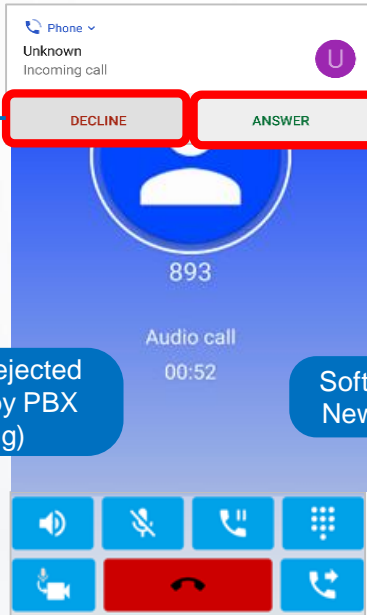
Missed Call Notification



2. Incoming Call Handling

Mobile Softphone operation screen Current call can be put on HOLD to answer a new incoming call

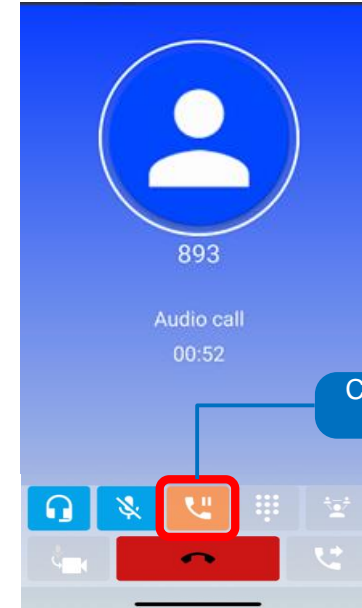
New mobile call during
Softphone conversation



Softphone Call rejected
(call redirected by PBX
programming)

Softphone call HELD –
New call ANSWERED

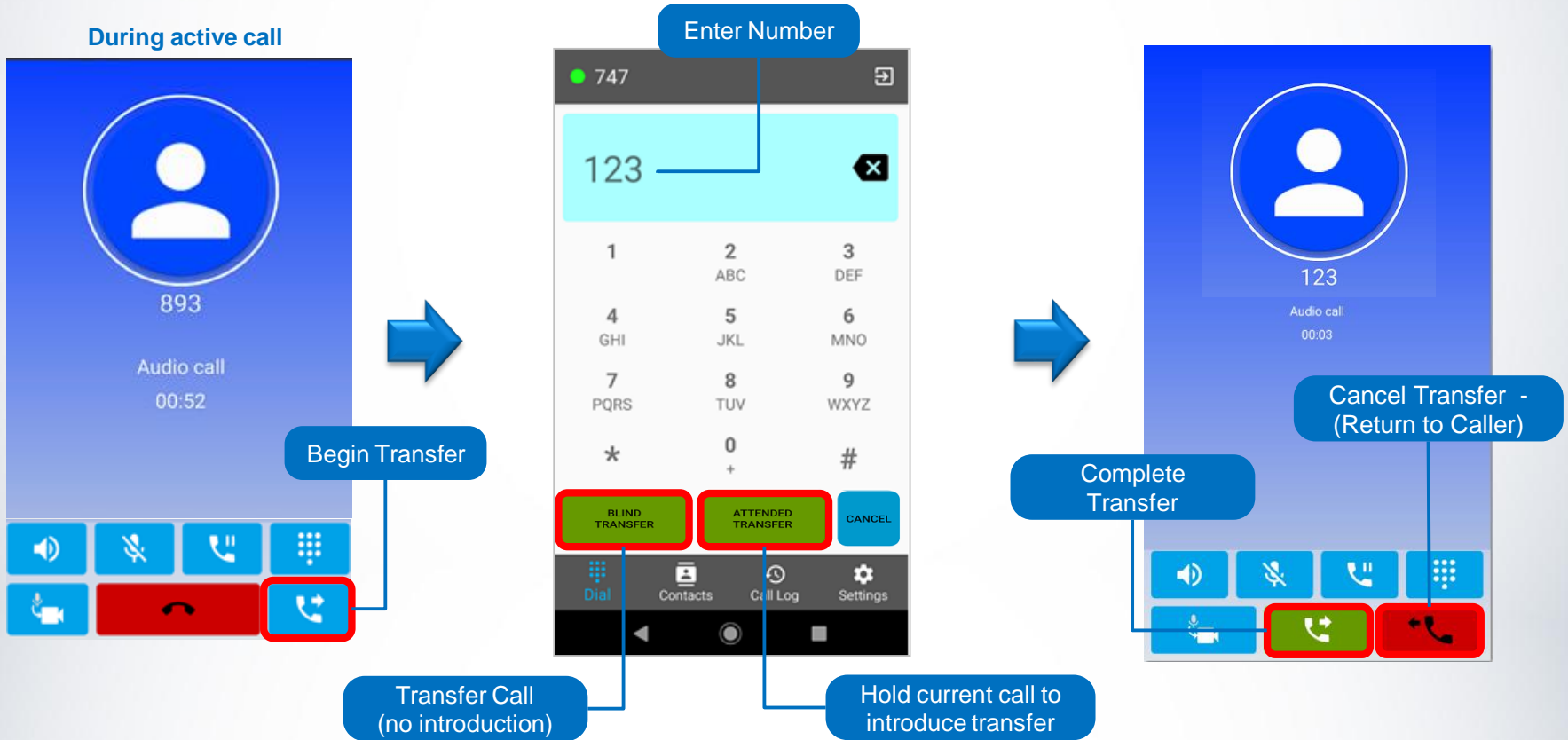
Softphone call is HELD – retrieve
after mobile call completed



Click to retrieve
HELD call

3. Call Transfer

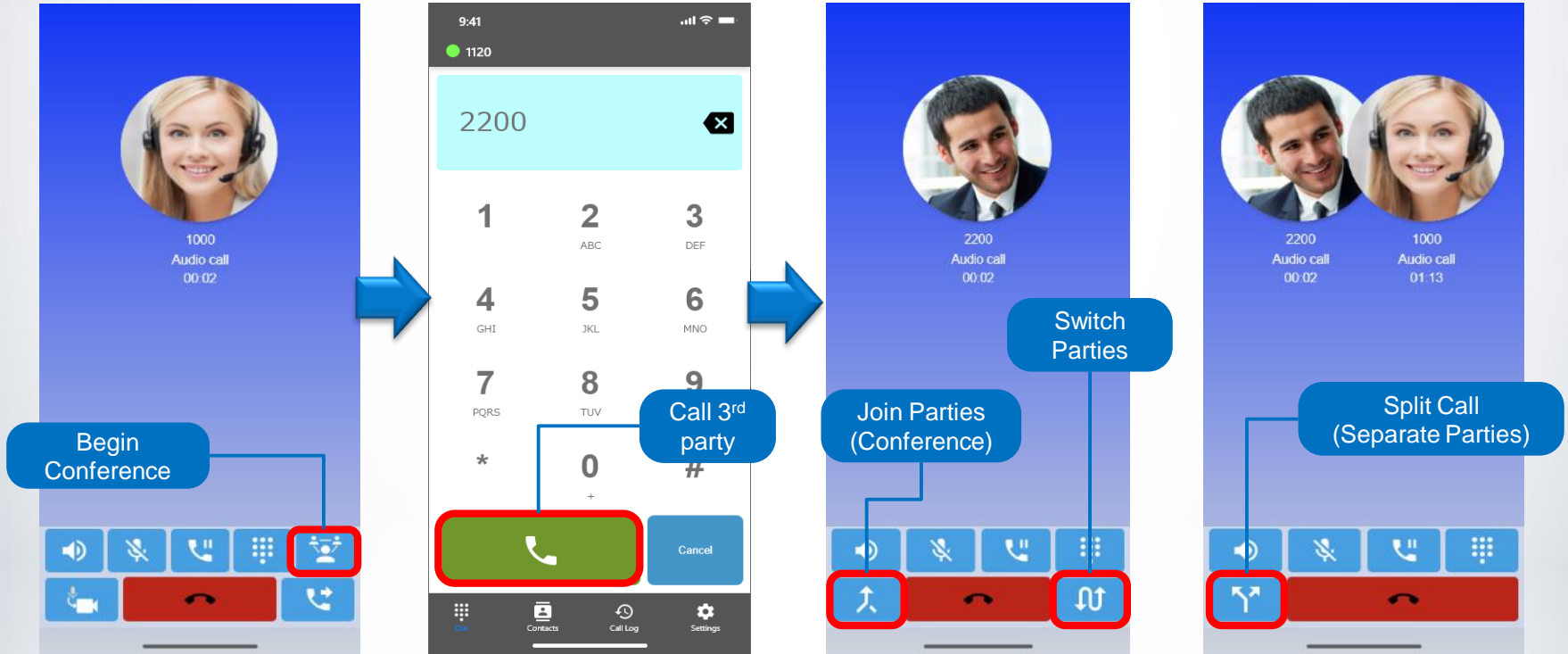
Both Blind and Attended (introduced) transfer options are available:



3. Conference

3-Party Audio Conference and Call “splitting” are also available:

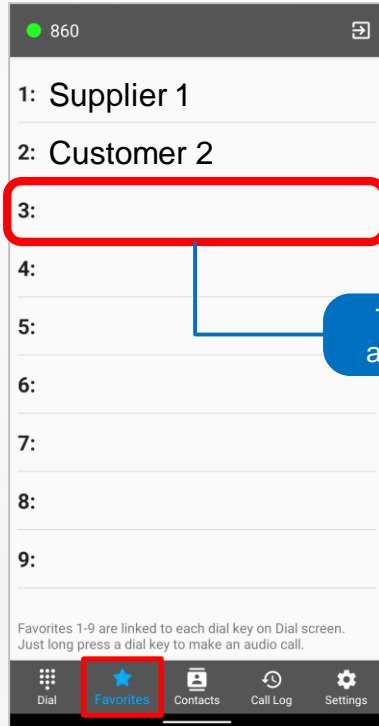
During active call



4. Favorites

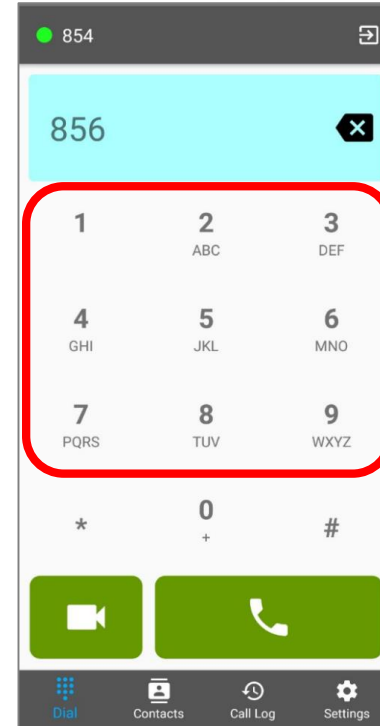
“Favorites” list provides a short, frequent contact dial list plus hot dial feature.

Users can register any number as Favorite #1-9



Tap to
add/edit

Favorite 1-9 are
also “hot-dial”
on Dial screen.



Press and hold
to make call

4. Favorites

“Favorites” list provides a short, frequent contact dial list plus hot dial feature.

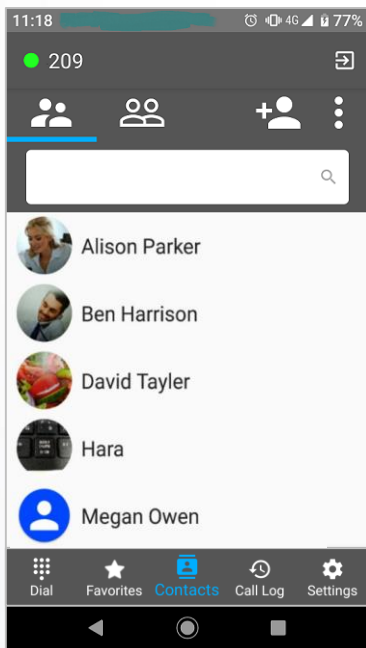
Users can register numbers from “Contacts” and “Call Logs” lists

The image consists of three sequential screenshots of a mobile phone interface, illustrating the steps to add a contact to the Favorites list. Each step is accompanied by a blue callout box with white text and a red box highlighting the relevant UI element.

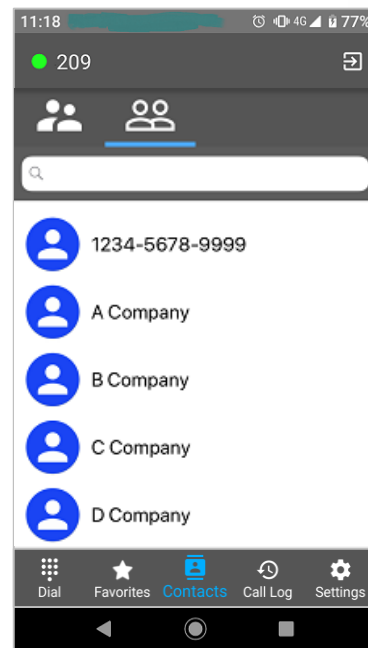
- Step 1:** The first screenshot shows a contact card for "Best Supplier" with the number "0134480##01". A red box highlights the number. A blue callout box says "Tap number from Contact or Call Log". Below the contact card, a pop-up menu is visible with options: "Audio call", "Video call", "Add to Favorites", and "Cancel". A red box highlights the "Add to Favorites" option. A blue callout box says "From pop-up Menu, click 'Add to Favorites'".
- Step 2:** The second screenshot shows a pop-up menu titled "0134480##01" with the instruction "Select favorite to add this number." Below the title is a list of options: "1: Supplier 1", "2: Customer 2", "3:", "4:", "5:", "6:", "7:", "8:", "9:", and "Cancel". A red box highlights the "3:" option. A blue callout box says "From pop-up List, click a spare Favorite".
- Step 3:** The third screenshot shows a "Favorites 3" dialog box with the instruction "Please enter 'Name' and 'Dial'." Below the instruction are two input fields: the first contains "Best Supplier" and the second contains "0134480##01". Below the input fields are "Cancel" and "OK" buttons. A red box highlights the entire dialog box. A blue callout box says "Edit as required then OK".

5. Contacts

Contacts provides both native mobile contact list plus Mobile Softphone app phonebook – up to 500 entries available and can be imported/exported as required.

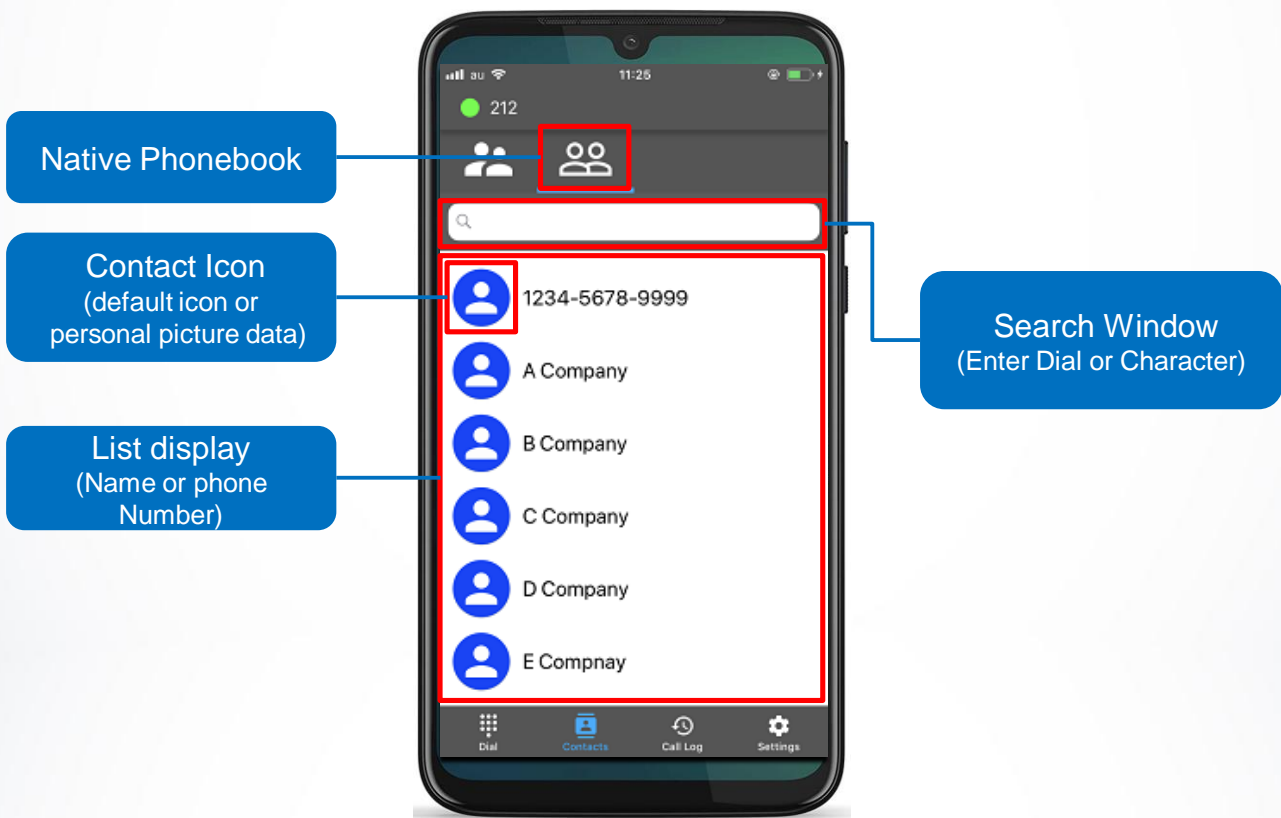


**Contact Icon
(default icon or
personal picture data)**

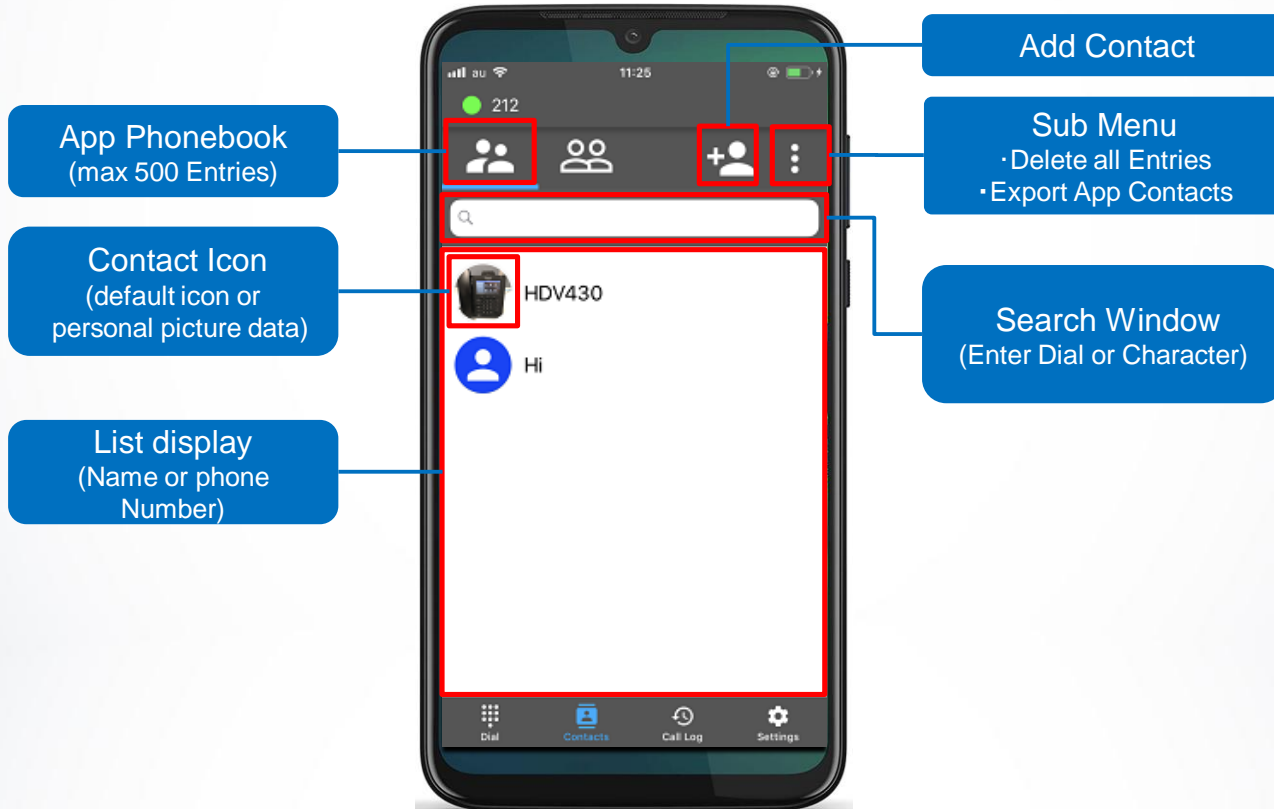


**Contacts loaded from
native mobile phone
contact list**

5. Contacts – Native Phonebook

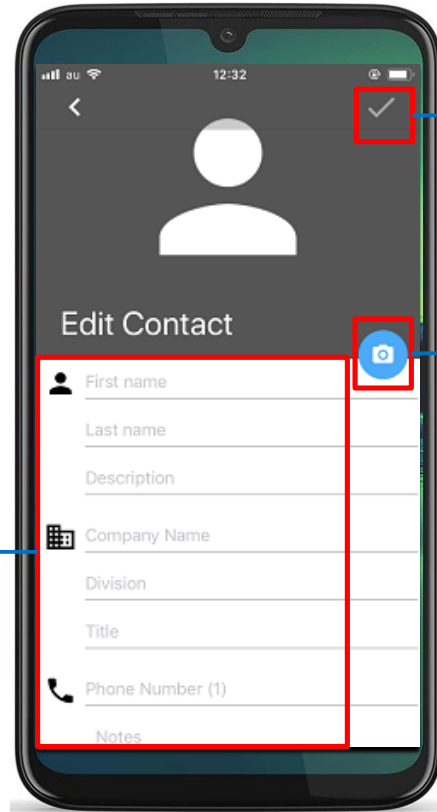


5. Contacts – App Phonebook



5. Contacts – App Phonebook Edit

- Contact Information**
- Person**
- First name
 - Last name
 - Description
- Company**
- Company Name
 - Division
 - Title
- Phone**
- Phone Number(1)
 - Notes
 - Phone Number(2)
 - Notes
 - Phone Number(3)
 - Notes
- Mail**
- E-mail address (1)
 - E-mail address (2)



Save Data

Start Camera app for personal picture data (native camera)

6. Call History

Call Log presents the call history for either Incoming, Outgoing or Missed calls – 50 entries in each.

Outgoing Calls

Incoming Calls

Missed Calls

Tap entry for pop-up menu

Audio call
Video call
Add to Favorites
Cancel

Status Icon
- Call answered
- Call unanswered



END